

**Crisis Committee Meeting**  
**ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY**

**September 10, 2008**

**LME Staff Present:** Alicia Graham, Helen Feroli, Suzanne Marens, David Sykes, Dr. Cristina Mickiewicz and Carmen Morrow

**Provider Staff Present:** Keith Haith, Psychotherapeutic Services; Gillian Eberle, Easter Seals; John Owen, State CIT Committee/Consumer; Jackie Butler, ADS; Ron Osborne, Residential Treatment Services; John Teer, Therapeutic Alternatives; Suzanne Bellian, Division of Mental Health; Lynne Maurer, Alamance Regional Hospital; and Felissa Ferrell, Rockingham Co. DSS.

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or steps the committee takes.</i>		<i>Open or Closed</i>
<b>Welcome</b>	Ms. Alicia Graham welcomed all members. Introductions were made of Crisis Committee members.			Closed
<b>August 20, 2008 Minutes reviewed</b>	August 20, 2008 minutes were reviewed and approved.	Minutes Approved		Closed
<b>CIT Sub-Committee Report</b>	<p>Ms. Feroli reported the following:</p> <p>CIT Training that was held in August was very successful. The CIT Committee will meet on October 1<sup>st</sup> to discuss evaluations from last training and plan for the upcoming training in November. The presenter for the October 1<sup>st</sup> meeting will be Lt. Chris Hoina, Wake CIT Coordinator who will present CIT from an officer's perspective. Lt. Hoina was trained in Memphis and is a great trainer who we hope will give law enforcement "buy in" of this program.</p> <p>Next CIT Training will be held the week of November 10<sup>th</sup>. Ms. Feroli stated the LME will contact providers for site visits and to help with the role play scenarios. Also, if you have any consumers that would volunteer for the consumer panel/family panel, please let her know.</p> <p>CIT meeting is scheduled in Rockingham County on September 23<sup>rd</sup> to discuss options &amp; curriculum for Rockingham County – Annie Penn will host the meeting.</p>	Several meetings to occur – will report at next meeting.		Open

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	<p>At last State CIT meeting we received valuable information to help make our CIT program a success. Recommendations such as: do recap quiz/jeopardy game show style and give incentives – prizes such as caps, key chains, etc.</p> <p>Ms. Feroli asked providers who were present if they would help with this process &amp; help gather prizes before the next CIT Training. Mr. Osborne with Residential Treatment Services stated RTS would donate gift certificates from Trollingers Treasures.</p>			
<b>RFP Status</b>	<p>RFP for Crisis has been sent out to providers/stakeholders &amp; also posted on the NC Council website. Question/Answer from providers is located on the LME website. Deadline is September 15<sup>th</sup> for all proposals to be submitted to LME. The LME will schedule review the first week of October.</p> <p>The interim for Crisis Services in Rockingham that is occurring now is the LME has subleased the space that currently housed Advanced Health Resources. The LME has hired three employees (Dr. Currin, MD, Bernado Wiley, QP and front desk staff) until January 2009. They will continue to see walk-ins from 8am – 5pm.</p>	More to come on RFP status		Open

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<b>Transportation Sub-Committee Report</b>	<p>Ms. Graham reported the following:</p> <p>Subcommittee attempted Transportation Vendor Survey with providers, but did not receive a lot of responses. Mr. Armstrong did receive information from two transportation vendors that are willing to come &amp; present at next sub-committee meeting about the services/rates they offer.</p> <p>Victor Armstrong will present at the next Provider Forum which will be held on Thursday, September 18<sup>th</sup> at 1:30 at HSC Building.</p> <p>There is concern of law enforcement wait times at Central Regional Hospital. The wait times have increased and officers have been waiting for hours at ER, which has caused a lot of concern regarding involuntary commitments. The opening of the new hospital is now flowing smoothly as anticipated. Ms. Suzanne Bellian added the focus is now on Cherry Hospital at the State level.</p> <p>Meetings have been scheduled with Law Enforcement in Alamance/Rockingham counties to discuss issues regarding transportation &amp; wait times. Ms. Graham reported onetime event that occurred where outside security was hired to sit with consumer at ARMC (Lankford Security).</p>			Open
<b>Crisis Services in Rockingham County</b>	<p>Ms. Graham stated negotiations and discussions are still occurring for Mobile Crisis in Rockingham County with Centerpoint LME. Ms. Graham will keep this committee abreast of all information and changes.</p>	More to come		Open
<b>S.T.A.R.T Program</b>	<p>Mr. David Sykes, DD Coordinator presented the S.T.A.R.T (Systematic, Therapeutic, Assessment, Respite, and Treatment) DD Mobile Crisis Program. This is a model for crisis services and supports for individuals with Developmental Disabilities.</p> <p>The model was developed by Jean Beasley, PhD &amp; Robert Sovnen, MD in Massachusetts in 1989. Ms. Beasley has provided consultation &amp; training to Thomas S/MR-MI staff in NC. Legislature approved funding in 08/09 budget for these services.</p> <p>The model requires both hands on intervention with consumers with especially difficult behavioral challenges as well as working with community DD service providers to train the consumer's regular provider in more effective techniques.</p>	More to Come		Open

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	<p>Team includes psychologists and other DD professionals and must have 24/7/365 access to a psychiatrist. Immediate availability of respite beds also a critical component to success of the model.</p> <ul style="list-style-type: none"> <li>• Working with 3 LMEs – 1 per region – to host DD START teams.</li> <li>• One provider will staff two teams in each region.</li> <li>• Locations for teams will be identified by geography, population density, and number of individuals with DD being admitted to state psychiatric hospitals.</li> <li>• Final decisions on provider agencies to be made September 1. Providers must pledge to be up &amp; running in both locations in each region within 60 days.</li> <li>• Selected providers will work with Division and LME to develop respite capacity.</li> </ul> <p>By July 2009, the State plans to have 30 Mobile Crisis teams in place.</p> <p><b><u>Question: What stats do you have on how DD consumers access crisis services?</u></b>  <i>Answer: Generally DD consumers do not access crisis services. But, the LME will try to have some numbers for the next meeting.</i></p>			
<b>Miscellaneous</b>	<p>Ms. Gillian Eberle, Easter Seals asked committee if they were aware of Charles Drew/Open Door clinic not accepting any new patients at this time. If Open Door Clinics are not accepting any new referrals/consumers, potential for community to be in Crisis situation.</p> <p>Ms. Maurer, ARMC added she would follow up with Case Management staff at ARMC to see if they are having any problems with referrals as well.</p> <p>Mr. Osborne announced Residential Treatment Services (RTS) is hosting the annual Recovery Celebration on September 20<sup>th</sup> from 5pm – 9pm.</p>			Open
<b>Next Meeting:</b>	<p><b>Wednesday, October 8th at 11:30am @ Cutting Board.</b>  <b>Agenda Items:</b>  <b>ER/Hospital Bed Days Information</b>  <b>Subcommittee Reports</b></p>			Closed

Respectfully Submitted By: \_\_\_\_\_ Date \_\_\_\_\_  
Carmen Morrow