

**Crisis Committee Meeting**  
**ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY**

**August 20, 2008**

**LME Staff Present:** Alicia Graham, Helen Feroli and Carmen Morrow

**Provider Staff Present:** Debbie Duross, Psychotherapeutic Services; Gillian Eberle, Easter Seals; Gloria Doss, Morehead Hospital; John Owen, CFAC; Jackie Butler, ADS; Ron Osborne, Residential Treatment Services; Melissa Murray-Canter, Residential Treatment Services; Susan Osborne, Alamance Co. DSS; Vickie Stratton, Morehead Hospital; John Teer, Therapeutic Alternatives and Suzanne Bellian, Division of Mental Health.

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or steps the committee takes.</i>		<i>Open or Closed</i>
<b>Welcome</b>	Ms. Alicia Graham welcomed all members. Introductions were made of Crisis Committee members.			Closed
<b>June 11, 2008 Minutes reviewed</b>	June 11, 2008 minutes were reviewed & approved.	Minutes Approved		Closed
<b>Transportation Sub-Committee Report</b>	Ms. Graham reported the following: <ul style="list-style-type: none"> <li>➤ No new report – no meetings occurred since last Crisis Committee. Mass Email regarding vendor drivers – email will go out to stakeholders, crisis committee and providers to see how much interest?? Hopeful to get mass email out very soon.</li> </ul>	Mass Email		Open
<b>CIT Report</b>	Helen Feroli, QI/PR Manager reported on CIT program. The following was presented: <p>CIT (Crisis Intervention Team) training occurred the week of August 4<sup>th</sup> – August 8<sup>th</sup>. The training session graduated 12 officers (10 from Alamance County) &amp; (2 from Rockingham County).</p> <p>Please refer to handout in packet regarding CIT Training schedule and site visits. This session site visits are as follows:</p> <ol style="list-style-type: none"> <li>1. Psychotherapeutic Services (Together House)</li> <li>2. Ralph Scott (Starpoint Day Program)</li> <li>3. Easter Seals/ASAP (ACT Program)</li> </ol>			Closed

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	<p>4. Residential Treatment Services 5. OE Enterprises</p> <p>The next training will be held the week of November 12<sup>th</sup> in Alamance county. After this training, the LME anticipates to move training to the other counties.</p> <p>The officers in the training were very interested in scheduling of presenters for training. They found the following items to be the most effective:</p> <ul style="list-style-type: none"> <li>➤ Site Visits – would like to add more time in the curriculum due to interaction with consumers – very helpful.</li> <li>➤ Consumer Panel</li> <li>➤ Family Panel</li> </ul> <p>The officers have taken more of a lead role in development of the CIT Training program, where the LME can be there as support.</p> <p>The officers shared feedback from the training:</p> <ul style="list-style-type: none"> <li>➤ Very interested in ongoing trainings</li> <li>➤ Need for 24/7 facility</li> <li>➤ Transfer custody in commitment process</li> </ul> <p>Mr. Owen shared information from CIT Training – discussions will occur with Mark Botts regarding custody issues &amp; 24/7 possibilities such as a police substation.</p> <p>Ms. Feroli, Mr. Owen and Ms. Graham all are on State CIT Committee. State CIT is in the process of:</p> <ul style="list-style-type: none"> <li>➤ Creating a video for NC</li> <li>➤ Creating a CIT Module</li> </ul> <p>Ms. Feroli announced Ms. Linda Jones will now take over CIT Coordinator responsibilities for the LME.</p> <p><b><u>Question: Who can attend CIT Trainings?</u></b> <i>Answer: Only law enforcement can be certified as CIT Officers. The training event is a collaborative between the LME, NAMI, MHA and Law Enforcement.</i></p>			

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	<p>Discussions have been held where a mini training curriculum can be developed for C-Com (911), Magistrates and Jail Detention officers.</p> <p>Ms. Feroli thanked Psychotherapeutic Services for all of their hard work &amp; acting skills in the past CIT Trainings, as well as all other participants.</p>			

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<b>S.T.A.R.T -</b>	Ms. Graham briefly discussed the S.T.A.R.T program. It is a Mobile Crisis for DD Consumers. David Sykes, DD Coordinator was not able to attend this meeting, but will have more to report at next meeting.	Next Meeting		Open
<b>Crisis Services in Rockingham County</b>	<p>Ms. Feroli announced Advanced Health Resources located in Rockingham County who handles all walk-in crisis services (8am – 5pm) will close on Friday, August 29, 2008. The agency provides all walk-in crisis services and small amount of Community Support/Outpatient and Med Management services.</p> <p>The LME has drafted RFP to go to public/stakeholders/providers for this service. There are discussions around the State regarding cross catchment areas of other LMEs for Crisis Services. In the RFP, the LME will give “priority” consideration to proposals that offer availability of these services 24/7/365, including Holidays and Weekends.</p> <p>All proposals must be received no later than <i>5:00pm on Friday, September 15, 2008</i>. Once all proposals have been reviewed &amp; rated by a review team, that may include, LME staff, CFAC and stakeholder representatives – recommendation will be made to CEO and <i>notification of award will be done via email to all applicants by Monday, October 6, 2008</i>. It is anticipated that one contract will be awarded with the implementation of services by <i>January 5, 2009</i> and be renewable for additional fiscal one year terms.</p> <p>In the interim – the LME has discussed three options, which are as follows:</p> <ol style="list-style-type: none"> <li>1. Contract with current Crisis staff of Advanced Health Resources and continue until RFP has been approved.</li> <li>2. Contract with Morehead Hospital staff</li> <li>3. Transition to another provider (Advanced Health Resources negotiating with NC Mentor) to transition all consumers until RFP can be awarded.</li> </ol> <p>Ms. Feroli reported decision regarding which option the LME will choose will be done by the end of the week. Once decision has been made, the LME will formulate and announce to providers/stakeholders the status of Crisis Services for Rockingham county.</p> <p>Ms. Feroli announced due to 25% QP requirement – there are 3 providers in Rockingham who will receive notification of withdrawal notices for</p>	RFP Status		Open

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	<p>Community Support.</p> <p><b><u>Question: Who will do follow up?</u></b>  <i>Answer: All follow up will be done by private provider who services are referred to.</i></p> <p><b><u>Question: Can the service not be given to Rockingham Co. MH?</u></b>  <i>Answer: Rockingham Co. MH will have to follow the same RFP process as all other providers – they are a private provider. The LME can not solicit providers in order to make the RFP process equitable and fair.</i></p> <p>Ms. Feroli added Advanced Health Resources will send list to the LME with consumers and transition status. For consumers who will need med management, Dr. Cristina Mickiewicz, LME Medical Director will be available to help out. For consumers who have not been referred, LME Care Coordination Unit will take over and help with transition plans for consumers.</p> <p><b><u>Question: What is plan for medication management?</u></b>  <i>Answer: The LME anticipates the LME Medical Director, Dr. Cristina Mickiewicz will continue to see those consumers. At this time, no concrete schedule, but services can be done through telepsychiatry.</i></p>			
<b>Other</b>	<p><b><u>Question: What forms are to be used for sponsorship?</u></b>  <i>Answer: Ms. Graham explained process of sponsorship.</i></p> <p><b><u>Question: How many denials are needed for Inpatient Unit? What is process?</u></b>  <i>Answer: Ms. Graham explained the 3 denial process &amp; authorization process for Central Regional Hospital. Ms. Graham will check with UR/STR Manager, Suzanne Marens and have her contact Morehead Hospital for further question/answer session.</i></p>			Closed
<b>Next Meeting:</b>	<b>Wednesday, September 10th at 11:30am @ Cutting Board.</b>			Closed

Respectfully Submitted By:

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Carmen Morrow

Date \_\_\_\_\_