

Crisis Committee Meeting
ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY

February 18, 2009

LME Staff Present: Alicia Graham, Helen Feroli, Victor Armstrong, and Carmen Morrow

Provider Staff Present: Keith Haith, Psychotherapeutic Services; Jackie Butler, ADS; Lynne Maurer, Alamance Regional Hospital; Vickie Stratton, Morehead Hospital; G. Doss, Morehead Hospital; Teresa Archibald, Morehead Hospital; Thomas Stallings, Easter Seals UCP; Zuriel Garcia, Psychotherapeutic Services; and Debbie Duross, Psychotherapeutic Services.

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or steps the committee takes.</i>		<i>Open or Closed</i>
Welcome	Ms. Alicia Graham welcomed all members. Introductions were made of Crisis Committee members.			Closed
November 12, 2008 Minutes reviewed	November 12, 2008 minutes were reviewed and approved.	Minutes Approved		Closed
CIT Sub-Committee Report	<p>Ms. Feroli reported the following:</p> <p>CIT Training is being held this week in Rockingham County. This is the 1st one held for Rockingham County Law Enforcement. The training is being held through Rockingham Community College. The LME has gathered presenters from Rockingham County.</p> <p>Ms. Feroli reported we are working hard on gathering Memorandum of Understandings with Law Enforcement and gathering information such as Cit Data Report.</p> <p>Ms. Feroli reported the LME Chief Executive Officer facilitated a meeting with Law Enforcement, County Officials of ACR area regarding 24/7 Crisis Facility Planning on January 29th. The meeting went very well and officials were very receptive regarding going back to communities and looking at data to help further the possibility of 24/7 facility.</p> <p>The Next CIT Training is scheduled for May 16 – 20th in Alamance.</p>	No Action		Closed

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3rd Party Contract	<p>Ms. Lynn Maurer, ARMC reported on the 3rd party contract with Alamance Regional Medical Center, ACR LME and the NC Division of MH/DD/SA who have contracted with each other to set aside 8 beds at ARMC to reduce the number of admissions to NC's state operated psychiatric hospitals.</p> <p>The criteria and protocols are still being implemented for guidelines for admission. We are hopeful that all will be implemented by the end of February. Ms. Maurer expressed ARMC is very excited about the partnership with the LME and focus has been placed on the needs of the community. The contract has been signed.</p> <p>Mr. Victor Armstrong, LME Care Coordination Manager expressed the LME is very excited as well and this will give the community an additional resource. This will help expedite wait times for Law Enforcement and hospital bed days.</p> <p><u>Question: Did the capacity expand?</u> <i>Answer: Yes, the capacity has been expanded. But, understand the authorization for beds will still come through the LME – ARMC will not make the decision for admission for consumers. But, they do have the right to say no. It will act the same as sponsorship beds. Authorization will be 4 days for detox and 7 days for inpatient.</i></p>	<p>More to come on Implementation Date</p>		<p>Open</p>

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Transportation Sub-Committee Report	<p>Mr. Armstrong reported the following:</p> <p>Please see attached Transportation Subcommittee Minutes from February 17, 2009. The Committee is very excited to announce that contracts have been mailed & approved for transportation vendors for voluntary commitments:</p> <ul style="list-style-type: none"> • CJ Medical Transportation • Residential Treatment Services <p>We are in the process of establishing protocols & criteria and will forward to Crisis Committee once completed.</p>	<p>Next Steps: Establish Criteria & Protocols</p>		<p>Open</p>
C.A.S.P -	<p>Mr. Armstrong and Ms. Graham discussed the CASP Program (Cross Area Crisis Services). The areas have been broken down in regions for the CASP Funding.</p> <p>Alamance/OPC/Durham – will be aligned with Durham Center. Rockingham – will be aligned with Centerpoint</p> <p>For Rockingham, the funding will be allocated to Centerpoint for Walk-In Crisis services with private provider, Daymark Services. Daymark services are housed in the Rockingham Co. MH site in Wentworth NC. The funding allowed increased capacity to get consumers seen when discharged from hospitals.</p> <p>The LME has also added 2 LME staff to Rockingham County:</p> <ul style="list-style-type: none"> • Crystal Fontaine (Support Staff) – obtain authorizations & intake paperwork for Daymark • Bernardo Wiley (UR/STR Staff) – to help with Screening/Triage/Referral and help with hospital discharges, Care Coordination and Face to Face screenings. <p>Mobile Crisis will be service used for Durham CASP – no changes to the LME. Psychotherapeutic Services will continue to be Mobile Crisis provider.</p> <p><u>Question: What is the correct procedure for Daymark for afterhours? Do they have an answering machine? Hospital requested can a fax be used to fax after hours information so Daymark will have in am?</u></p>	<p>Action: Send new diversion paperwork to Committee members.</p>	<p>Carmen Morrow</p>	<p>Open</p>

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	<p><i>Answer: Mr. Armstrong stated continue to call RCMHC and Crystal will notify Daymark staff.</i></p> <p><u>Question: What are Daymark’s operational hours?</u> <i>Answer: They are open 8am – 5pm at the Rockingham Co. MH building.</i></p> <p><u>Caswell County</u> – Ms. Feroli announced the LME has a new Crisis Provider in Caswell – Youth Haven Services will be the new provider on site – they will also complete hospital discharges. Ms. Feroli stated Youth Haven services has focused a lot of attention on the community to boost the level back up there is a provider in that County that can serve the needs of the community.</p> <p>Telemedicine will be offered in Caswell County. The LME has purchased the equipment and hope to have installed very soon. Telemedicine has started in Rockingham County (2 weeks) – we are in the process of trying to set up in Morehead Hospital.</p> <p>The LME is still searching for psychiatric services for Caswell County, but in the interim to provide “safety net” for community, Dr. Mickiewicz will give one ½ day a week on Mondays for scheduled appointments to help with medication management. Psychotherapeutic Services helps out with hospital follow up with consumers who no-show.</p> <p><u>Question: Will diversion sites continue to go to Moses Cone? Are there are other diversion sites?</u> <i>Answer: The LME was not aware that Moses Cone was used as a Diversion site and no there is no funding. The LME uses Holly Hill as a diversion site, but since they have become the overflow for the State.</i></p> <p><i>The LME does have sites that can be used. Please continue to call the Access Unit and proceed with authorization process. There is new paperwork for diversion. (Carmen will forward new paperwork with minutes).</i></p>			
S.T.A.R.T Program	Mr. Thomas Stallings from Easter Seals presented the S.T.A.R.T (Systematic, Therapeutic, Assessment, Respite, and Treatment) DD Mobile Crisis Program. This is a model for crisis services and supports for individuals with Developmental Disabilities.	More to Come		Open

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	<p>Durham Center is the lead LME for START. Easter Seals will be the provider of the service. There are will be two teams that provide assessments. Easter Seals is in the process of finding locations – very new program. We have received some referrals – most calls have been for respite. They will provide 4 respite beds for each region. Two are Crisis beds.</p> <p>Please continue to call the LME with authorization requests.</p> <p>Thomas Stallings provided phone number for Committee members to use for questions: 1-800-662-7119.</p>			
Miscellaneous	<p>The floor was opened for miscellaneous questions.</p> <p><u>Question: How many crisis beds does the LME have to use?</u> <i>Answer: The LME uses Residential Treatment Services and Freedom House for crisis beds. Freedom House just recently started accepting involuntary beds. Ms. Graham will check the contract with Freedom House.</i></p> <p>Ms. Graham announced the LME has met all information on the Crisis Plan that was submitted to the Division.</p>			Open
Next Meeting:	<p>May 6, 2009 Cutting Board/Ramada Rd., Burlington NC 11:30am</p>			Closed

Respectfully Submitted By: _____ Date _____
Carmen Morrow