



Consumer & Family Advisory Committee

ALAMANCE/CASWELL LOCAL MANAGEMENT ENTITY

Minutes Subject to Approval

**Minutes
March 23, 2010**

Present: Louis W., Vanessa J., Kathy C., Mary H., William C., Gloria M., and Ann Slaughter (Area Board)

Absent: Art S. (Prior Notification)
Corrina H. (Prior Notification)
Clara T. (Prior Notification)
Suzanne Thompson, CFAC Liaison

Guests: Kathleen G.
Tom Wilson, OE Enterprises

LME: Richard Bruton, LME System of Care Director
Carmen Morrow, LME Provider Relations/Recorder
Daniel S. Hahn, LME CEO

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or next steps the committee approves.</i>		<i>Open or Closed</i>
1.0 Call To Order	Ms. Vanessa J. called meeting to order.	N/A	N/A	Closed
2.0 Review and Approval of Minutes	February 23, 2010 minutes were mailed earlier for review.	Minutes were approved. Motion made by Mary H., and Seconded by Ann S.	N/A	Closed
3.0 OE Presentation	Ms. Vanessa Jennings, CFAC Chair introduced Tom Wilson of OE taking the time out to come			Closed

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	<p>and answer questions related to the last Times News article regarding loss of services for consumers at OE. Mr. Wilson thanked CFAC for inviting him and for their concern for the citizens of Alamance/Caswell counties.</p> <p>Mr. Wilson gave a brief history of OE and when services were divested from (VTA of the old Area Program) to now OE Enterprises. Mr. Wilson addressed the most recent budget cuts from the State that impacted all providers. To handle the budget cuts at OE, we had to make some tough choices. The cuts were as follows:</p> <ul style="list-style-type: none"> • 5% cut from Medicaid (September) • 3% cut from VR • Production was down due to the economy • \$83k cut in November due to State funds were cut to the LME <p>OE approached Daniel Hahn in early January to discuss options and OE Board decided to cut services. The steps were as follows:</p> <ol style="list-style-type: none"> 1. Notify individuals who would be affected 2. OE had an Open Forum meeting with individuals/family members and LME staff attended 3. Transition plans were discussed <p>There were 16 consumers affected by the cuts – the outcome is as follows:</p> <ul style="list-style-type: none"> • 10 people were hired back through OE employ (Carolina Shredding Authority) this agency is a subsidiary of OE and have received numerous contracts and are growing every day. – the 10 consumers will still be able to receive natural supports – will move from Full Time to Part Time • 4 consumers elected retirement due to health/age • 1 consumer resided in Greensboro and decided to seek local resources in Guilford 			

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	<p>County through VR</p> <ul style="list-style-type: none"> • 1 consumer decided to attend ACC <p>All consumers are doing well. Floor was opened for Question/Answer session.</p> <p><u>Question/Answer Session:</u></p> <p><u>Question: What you mean by providing services?</u> Answer: OE provides services to find employment/Job Training/Job Coaching</p> <p><u>Question: Do you still have contracts within Community?</u> Answer: Yes, still have production contracts within the County. Mr. Wilson reported on upcoming contracts within Community Businesses.</p> <p><u>Question: Would you take shredding from individuals?</u> Answer: Yes – OE is becoming a member of Secure Document Alliance. You can bring personal shredding to OE during business hours. There are bins at the location and our loading dock.</p> <p>Mr. Wilson gave a brief background on Carolina Shredding Authority and will provide brochures with more information. <i>Action: Ms. Morrow will forward brochures to CFAC members.</i></p> <p><u>Question: Are you providing shredding services to any local businesses?</u> Answer: Yes, unfortunately most of the larger companies have already signed agreements for at least two years with other shredding companies, but we continue our marketing strategies.</p> <p><u>Question: What is the pay scale & how does it work?</u> Answer: OE is a certificate holder for minimum wage – all jobs pay scales are differently.</p> <p><u>Question: Is there anything we can do as a Committee to help OE?</u></p>			

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	<p>Answer: Continue to advocate with elected officials to stop funding cuts to MH/DD/SA services.</p> <p><u>Question: How many employers does OE have?</u> Answer: In Alamance/Caswell – there are approximately 140 individuals that are consumes who are receiving services. There is at least 45 staff. 80–90 individuals work outside of the facility.</p> <p><u>Question: Do you weigh shredding material by ton?</u> Answer: Yes</p> <p>Mr. Daniel Hahn, LME CEO added OE is a wonderful community partner and wonderful resource. They took a risk on behalf of the community with no liability.</p> <p>For more information/questions – please contact:</p> <ul style="list-style-type: none"> • Tom Wilson/OE (336) 506–2525 			
<p>4.0 LME Reports</p>	<p>Mr. Daniel Hahn, LME CEO shared the following with CFAC members:</p> <p>He appreciated that CFAC members took a proactive role with the cuts at OE to consumers. He encouraged CFAC members to write a “Letter to Editor” regarding the issues discussed here today regarding the consumers lived who were impacted by the cuts and the end result.</p> <p>Mr. Hahn reported the LME has received final letter from Division regarding the LME’s position come next year. As of July 2010, we will continue as the LME for another year. This will give the LME the opportunity to find options. Mr. Hahn reported on meeting with Leza Wainwright & Mike Lancaster with the Alamance/Caswell representatives such as: Representative Dan Ingle, Senator Tony Foriest, County Commissioner Linda Massey, Caswell County Commissioner Jeremiah Jeffries and County Managers from both Alamance and Caswell Counties. The meeting went very well.</p>			<p>Closed</p>

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	<p>Mr. Hahn reported on the changes from the 1st Quarter “Critical Measures at a Glance” LME Performance Report to 2nd Quarter report (see handout in packet). He reported on what was discussed at Director’s Meeting regarding Access to Care standards on the report.</p> <p>Mr. Hahn reported on Children’s Executive Committee meeting regarding expected funding cuts for the next Fiscal Year. Please continue as advocates to advocate for MH/DD/SA services. Mr. Hahn spoke about Community Forum he attended last week that discussed: Drug Courts, Evaluation Centers and Standardized Assessment Tools. It was a great dialogue among Commissioners, School System, Providers, Consumers and Law Enforcement.</p> <p><u>Question: Do you think Census will help with numbers for county?</u> Answer: The Census figures will not be available for a while, so the LME will continue to move ahead with plans. CFAC will be kept abreast of all plans.</p> <p>Mr. Hahn stressed the importance of Caswell Representation on the CFAC Committee. The LME staff has addressed the need at Provider Forums, Stakeholder Forums and Community Collaborative/SOC forums.</p> <p>Mr. Hahn reported the LME continues to move forward with URAC Accreditation. Even though accreditation is not required, we continue to make the LME stronger with those standards.</p>			
5.0 Public Comment	None			
6.0 Monthly Reports	<p><u>LME</u> – Mr. Bruton gave the following updates:</p> <ul style="list-style-type: none"> • The LME continues to sit pretty on the LME Performance Reports. Child Services numbers went up due to report is 2-3 quarters behind. We anticipate 			

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	<p>the numbers will go down for the next report.</p> <p><u>Area Board</u> – Ms. Slaughter stated the Area Board continues to work on finding options for the LME after July 2012.</p> <p><u>DHHS</u> – Ms. Thompson not present at meeting.</p> <p><u>NAMI</u> – NAMI Members reported the following updates:</p> <ul style="list-style-type: none"> • May 1st NAMI Walks – Raleigh at Dorethea Dix Campus. Ms. Hawk distributed NAMI Walks brochures/flyers. If you would like to make donation, contact NAMI. Goal is to raise \$125k. Mr. Hawk expressed the purpose of the Walks and the funding will go to fund NAMI programs. • Ms. Hawk reported Ms. Kathy Chrisco won the slogan contest for Alamance/Caswell. “We Are/We Can/We Rock”. • Two Support Groups: They are 			

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	<p>being held at the following: Holly Hill Baptist Church on the 1st, 3rd and 4th Mondays from 7pm – 8:30pm. And, Depression/Bipolar Group is being held at Graham Presbyterian Church (Scout Hut) every Wednesday from 7pm – 8:30pm.</p> <ul style="list-style-type: none"> • NAMI Yard Sale will be held in August 2010. 			
7.0 Read A Round	<p><i>CFAC are encouraged to review the handouts available in Read-A-Round:</i></p> <ol style="list-style-type: none"> 1. Proposed Clinical Policy 8L – 2. Appendices for MH/DD/SAS 2nd Quarter Report 3. NC Council: Spring Policy Forum 	CFAC are to sign the Read-A-Round if you would like a personal copy of the information.	Carmen Morrow	Closed
8.0 Adjournment	Meeting adjourned. The next meeting will be held on Tuesday, April 27, 2010 at 6:30pm on 1st Floor in Boardroom.		N/A	Closed

Respectfully Submitted By:

Carmen Morrow, Recorder

Date -----

*Richard Bruton, Community Affairs & Consumer Relations**
Staff to the Committee

Approved By:

*Vanessa Jennings, Chair**
Consumer & Family Advisory Committee

Date -----