



Consumer & Family Advisory Committee

ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY
Ricky Graves, Chair

Minutes Subject to Approval

Minutes December 16, 2008

Present: Gloria M., Mary H., Ricky G., James W., Monica O., William C., Brynda N., Johnny T., and Kim S.
Suzanne Bellian (Division Liaison)

Absent: *Vanessa J. (Prior Notification)*
Sharon L. (Prior Notification)
Luellen K. (Prior Notification)
Carl B-Watkins (No Notification)
Art S. (Prior Notification)
Louis W. (Prior Notification)
Ann S. (Area Board Meeting)
Norman M. (Area Board Meeting)

Guests: **None**

LME: *Helen Feroli, LME QA/Provider Relations Manager*
Carmen Morrow, Provider Relations/Recorder
Richard Bruton, LME QA/QI Specialist

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or next steps the committee approves.</i>		<i>Open or Closed</i>
1.0 Call To Order	Chairman Graves called meeting to order and Introductions were made.	N/A	N/A	Closed
2.0 Review and Approval of Minutes	November 25, 2008 minutes were mailed earlier for review.	Motion made to approve minutes. Minutes were approved as written.	N/A	Closed
3.0 CFAC Action Plan	Discussion ensued regarding CFAC Action Plan. Recommendation made to do have a small work group to work on before the January CFAC meeting. CFAC members agreed to participate are: Kim Southard (Rockingham), Johnny Thompson (Alamance) and Ricky Graves (Rockingham) – The meeting will be held on Thursday, January 8 th (Time and Location TBA). Action: Table CFAC Action Plan until January meeting.			Open
4.0 LME Updates	Ms. Helen Feroli announced the following: New LME staff – Jodi Meacham –QI/QA Specialist. She will become a member of the LME Monitoring teams. <u>Quarterly Newsletter</u> – please see your CFAC packet. If you have any ideas/suggestions for the next newsletter, please email to Ric Bruton @ rbruton@acmhdds.org. <u>Systems of Care</u> – Ms. Connie Windham has resigned as the LME System of Care Coordinator.			Open

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	<p>The position has been posted.</p> <p><u>Post-Hospitalization Care Article</u> – News Release included in packets. Victor Armstrong, Care Coordinator Manager will present at the January CFAC meeting. Ms. Feroli added the LME is very confident we are in compliance. Ms. Bellian stated the requirement has to be a Therapeutic Treatment service has to be provided within 7 days of discharge.</p> <p><u>Question/Answer Session</u> –</p> <p><u>Question: Why was the service not being billed?</u> <i>Answer: The LME had concerns about “double dipping” for psychiatric funds, shadow claims, etc.</i></p> <p><u>Question: Does the hospital send the LME discharge information?</u> <i>Answer: Yes, all the hospitals forward discharge information.</i></p> <p><u>Question: Who is following up with consumers who have lost their provider?</u> <i>Answer: With the situation of Community Support providers withdrawing endorsement, the LME provided Care Coordination to help with the transition to new provider. Kent Smith serves as the Care Coordinator Liaison with the hospitals.</i></p> <p>Discussion continued regarding the LME creating a position as a Liaison for consumers who have fallen through the cracks as a “safety net”.</p> <p><u>CASP</u> – (Centerpoint) Daymark Recovery Services effective December 15th will become the walk-in/crisis services provider in Rockingham County. (Please see memo in packet). Daymark Recovery Services will be located in the Rockingham County Mental Health Building at 405 NC Hwy 65, Wentworth NC. Phone: 342-8316. All other services such as after hours at non-emergent services please continue to contact the LME at: 513-4200 or 513-4444.</p>			

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	<p>(Durham/OPC) – add site for telepsychiatry for Youth Haven in Caswell that will link to MD in Durham. There will be more to come on this issue.</p> <p><u>Caswell</u> – Caring Family Network will leave the Caswell office at the end of December. Youth Haven will expand services to Caswell and provide crisis walk-in services and outpatient services for Adults. They have requested a waiver to provide Community Support services. Youth Haven will begin operating in Caswell effective January 2009.</p> <p>Ms. Feroli announced Dr. Cristina Mickiewicz has resigned as Medical Director, but will continue two days a week to provide psychiatric services on Monday & Fridays.</p>			
5.0 Monthly Reports	<p>LME – See LME Updates.</p> <p>Area Board – No report. December Area Board meeting is being held the same night as CFAC. Will send out minutes as soon as available.</p> <p>DHHS – Ms. Suzanne Bellian reported the following:</p> <p>LMEs will possibly receive another budget reduction letter in the near future due to budget cuts. New Governor, Beverly Perdue, takes office on January 10th.</p> <p>Please refer to Communication Bulletin #99 – Community Systems Progress</p>			Open

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	<p>Report & The new Critical Measures at a Glance (please refer to packet). If you would like full report, please let Carmen Morrow know and they will be mailed to you.</p> <p>Transition Advisory Group Session – Session Summary 11 – MH/DD/SA Services arranged by the Governor Elect Perdue Transition Team. (Please refer to packets)</p> <p>State CFAC –No report. See minutes from last meeting in packet.</p> <p>NAMI– The following updates are:</p> <p>NAMI Christmas Party was held on December 8th @ 6:30pm at Golden Corral.</p> <p>New Family to Family class to start soon. NAMI would like to get information out to Rockingham County.</p> <p>Mr. Ricky Graves, CFAC Chair discussed recent Pinehurst Conference – NC CANSO website.</p> <p>An online educational resource for LME</p>			

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	Board members – Ms. Morrow will send all CFAC members a flyer.			
7.0 Read-A-Round	<p><i>CFAC are encouraged to review the handouts available in Read-A-Round:</i></p> <ol style="list-style-type: none"> 1. Monthly Report on CS Services 2. Joint LOC Report on Death Reporting Requirements (December 2008) 3. SFY 2009– LME Performance Contract Data Submission (1st Qtr. July – September 2008) 	CFAC are to sign the Read-A-Round if you would like a personal copy of the information.	Carmen Morrow	Closed
8.0 Handouts	<ol style="list-style-type: none"> 1. Executive Summary From Community Support Report 2. State Contract 3. Governor Elect Perdue Transition Advisory Group Session Summary 11 Report 4. News Article: "DHHS Secretary won't serve under Perdue" 5. Implementation Update #51 - 6. SFY 2009 Performance Report Summary 7. Memo: Rockingham Co. Stakeholders/Crisis Services 8. Press Release: "Post Hospitalization Care 9. News Article: "Health Agency We are In Compliance" 10. 2009 CFAC Calendar 			
9.0 Adjournment	Meeting adjourned. The next meeting will be held on Tuesday, January 27, 2008 at 6:30pm.	Agenda Items:	N/A	Closed

Respectfully Submitted By:

Date -----

*Carmen Morrow, Recorder
Helen Feroli, Community Affairs & Consumer Relations*
Staff to the Committee*

Approved By:

Ricky Graves, Chairman
Consumer & Family Advisory Committee*

Date -----