



Consumer & Family Advisory Committee

ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY
Ricky Graves, Chair

Minutes Subject to Approval

Minutes
September 23, 2008

Present: Vanessa J., Johnny T., Luellen K., Carl B-Watkins. Brynda N., Mary H., William C., Art S., Louis W., Ann Slaughter (Area Board)

Absent: *Gloria M. (Prior Notification)*
Norman M. (Prior Notification)
Monica O. (No Notification)
Mark L. (Prior Notification)
Kim S. (No Notification)
Ricky G. (Prior Notification)
Sharon L. (No Notification)

Guests: **None**

LME: *Daniel S. Hahn, LME Chief Executive Officer*
Carmen Morrow, Provider Relations/Recorder

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or next steps the committee approves.</i>		<i>Open or Closed</i>
1.0 Call To Order	Art S. called meeting to order.	N/A	N/A	Closed
2.0	August 26, 2008 minutes were reviewed	Motion made to approve	N/A	Closed

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Review and Approval of Minutes	and approved.	minutes. Minutes were approved as written.														
4.0 Review of Statutory Requirements	<p>The Statutory Requirements will be as follows:</p> <ol style="list-style-type: none"> 1. Local Business Plan – continue to work on with clinical team. Will have more concrete updates at next meeting. 2. Service Gaps & Underserved Populations 3. Service Array & Development 4. LME Budget – no report. Area Board will meet in October and Financial Report will be given to CFAC members. 5. Quality Improvement/Performance Indicators 6. State CFAC <p>Ms. Morrow gave the following updates:</p> <p><u>LME Updates</u> –</p> <p><u>25% QP Requirement</u> – All data from the report is based on 3 months of aggregate data (June/July/August) from paid claims.</p> <table border="1" data-bbox="453 1214 1278 1430"> <thead> <tr> <th>Provider</th> <th>Location</th> <th>CS – Child</th> <th>25% QP Requirement</th> </tr> </thead> <tbody> <tr> <td>Central Care Division</td> <td>Rockingham</td> <td>Withdrawal</td> <td>23.03%</td> </tr> <tr> <td>Youth Haven</td> <td>Rockingham</td> <td>Withdrawal</td> <td>24.58%</td> </tr> </tbody> </table>			Provider	Location	CS – Child	25% QP Requirement	Central Care Division	Rockingham	Withdrawal	23.03%	Youth Haven	Rockingham	Withdrawal	24.58%	Open
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	<p>All withdrawals will become effective October 1, 2008 if provider does not appeal. All appeals will go directly to Daniel Hahn, CEO for approval.</p> <p>As a follow up to last month report of 25% QP Withdrawals – Appeals were done by all providers with the exception of Caring Family Network. The provider has decided not to provide any Community Support services for Child & Adult. They will continue all outpatient & psychiatric services in the catchment area.</p> <p>Mr. Springer thanked Mr. Hahn for attending the last NAMI meeting to discuss Community Support. Mr. Hahn and the many challenges of this service with rate reductions and now withdrawal of service due to non failure to meet requirements.</p> <p><u>Question: How many providers appealed the 25% QP withdrawal?</u> <i>Answer: Out of the 8 providers who received Notice of Withdrawal letters – for aggregate months (May/June/July) following appeals were done.</i></p> <table border="1" data-bbox="453 930 1688 1474"> <thead> <tr> <th data-bbox="453 930 869 976">Provider</th> <th data-bbox="869 930 1283 976">Service Withdrawn</th> <th data-bbox="1283 930 1688 976">Appeal Decision</th> </tr> </thead> <tbody> <tr> <td data-bbox="453 976 869 1057">CFN</td> <td data-bbox="869 976 1283 1057">CS– Child CS– Adult</td> <td data-bbox="1283 976 1688 1057">No Appeal</td> </tr> <tr> <td data-bbox="453 1057 869 1102">Hearthstone</td> <td data-bbox="869 1057 1283 1102">CS– Adult</td> <td data-bbox="1283 1057 1688 1102">Appeal Denied</td> </tr> <tr> <td data-bbox="453 1102 869 1148">Life Turn</td> <td data-bbox="869 1102 1283 1148">CS– Adult</td> <td data-bbox="1283 1102 1688 1148">No Appeal</td> </tr> <tr> <td data-bbox="453 1148 869 1229">Visions of Therapeutic Development</td> <td data-bbox="869 1148 1283 1229">CS– Adult</td> <td data-bbox="1283 1148 1688 1229">Appeal Upheld</td> </tr> <tr> <td data-bbox="453 1229 869 1310">Visions Adolescence</td> <td data-bbox="869 1229 1283 1310">CS – Child CS – Adult</td> <td data-bbox="1283 1229 1688 1310">CS– Adult Appeal Upheld</td> </tr> <tr> <td data-bbox="453 1310 869 1356">Central Care Division</td> <td data-bbox="869 1310 1283 1356">CS – Child</td> <td data-bbox="1283 1310 1688 1356">Appeal Upheld</td> </tr> <tr> <td data-bbox="453 1356 869 1437">Harvest House</td> <td data-bbox="869 1356 1283 1437">CS– Child CS – Adult</td> <td data-bbox="1283 1356 1688 1437">Appeal Pending</td> </tr> <tr> <td data-bbox="453 1437 869 1474">Central State of the Carolinas</td> <td data-bbox="869 1437 1283 1474">CS – Child</td> <td data-bbox="1283 1437 1688 1474">Appeal Denied</td> </tr> </tbody> </table>	Provider	Service Withdrawn	Appeal Decision	CFN	CS– Child CS– Adult	No Appeal	Hearthstone	CS– Adult	Appeal Denied	Life Turn	CS– Adult	No Appeal	Visions of Therapeutic Development	CS– Adult	Appeal Upheld	Visions Adolescence	CS – Child CS – Adult	CS– Adult Appeal Upheld	Central Care Division	CS – Child	Appeal Upheld	Harvest House	CS– Child CS – Adult	Appeal Pending	Central State of the Carolinas	CS – Child	Appeal Denied			
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		CS - Adult		
6.0 Public Comment	<p>NAMI gave brief announcements/updates. They are as follows:</p> <ul style="list-style-type: none"> ➤ MH Awareness Week – Tuesday, October 7, 2008 NC Senator Fred Smith will speak at Macedonia Lutheran Church. Invitations were mailed to all local candidates to attend, such as: Alice Bordsen, Sen. Tony Foriest. Flyers were distributed to CFAC members to post in churches, etc. If you need more copies, please contact Art Springer. Times News will be there to report on event. There will be time for a Question/Answer session. ➤ NAMI National – www.nami.org – to complete survey regarding services in the State of NC. Surveys can be completed until September 30th. ➤ Carousel Festival was held on September 20– September 21 – It was very successful. ➤ Currently trying to organize a Dual Diagnosis Support Group in Greensboro. ➤ Depression/Anxiety Group will now meet every Wednesday due to popularity of group at Scout Hut at Graham Presbyterian Church on (213–4589). ➤ Family to Family new schedule is being formulated now – classes will begin the 1st of February. ➤ NC NAMI Conference will be held October 31st – November 1st at North Raleigh Hilton in 			Closed

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	<p>Raleigh NC.</p> <ul style="list-style-type: none"> ➤ Ms. Becky Springer will be featured on WYNC in Yanceyville on Tuesday, October 7th @ 1 pm. ➤ NAMI NC Walk for 2009 will be held at Dix Campus. Last year raised \$96,000 - the goal this year has been raised. <p><u>STAR Point</u> (Day Program of Ralph Scott Life Services) hosted a Yard Sale on September 12th & September 13th.</p> <p><u>REMMSCO</u> -hosted Fun Community Festival & Fundraiser on Saturday, September 20th at 108 N. Main Street, Reidsville NC. Mr. Hahn reported the event was very well organized and was very successful.</p> <p><u>CIT</u> - Ms. Jennings announced the next CIT Training will be held the week of November 10th. She attend a meeting today in Rockingham County to discuss CIT for Rockingham County officers in January. The meeting went very well.</p> <p>Ms. Kaighn reported update regarding Norman Melton. He has been released from the hospital and now is recovering at home. The family still request no visitors at this point. Website: www.caringbridge.com - password: sausage and egg. The website is updated daily.</p> <p><u>OE</u> - Mr. Whitt announced OE has picked up more work for consumers.</p>			
7.0 Monthly Reports	<p>LME - See above.</p> <p>Area Board - Meetings will now be held quarterly. The next meeting will be</p>			Open

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	<p>October 21, 2008.</p> <p>Mr. Hahn reported just received email regarding Dix Hospital. The Disability Rights North Carolina group has filed a temporary restraining order against the State Department of Health & Human Services citing safety issues at the new Central Regional Hospital. The LME will keep CFAC abreast of all updates.</p> <p>DHHS – Ms. Suzanne Bellian reported the following:</p> <p>Transition of consumers from Dix to Central Regional Hospital will begin the week of October 8th.</p> <p>Cherry Hospital has been decertified as a Medicare & Medicaid provider effective September 1st. DHHS has hired the Compass Group, Inc. to evaluate hospital. (See Press Release in Packet)</p> <p>State CFAC – State CFAC minutes for August are included in packets. Carl Britton-Watkins announced he has tendered his resignation for State CFAC. But, he will continue to attend meetings and report information.</p>			

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	<p>Ron Kendrick is the new Chair of State CFAC.</p>			
<p>8.0 Read-A-Round</p>	<p><i>CFAC are encouraged to review the handouts available in Read-A-Round:</i></p> <ol style="list-style-type: none"> 1. SFY 2008 4th Quarter Performance Contract Report. 2. NC Council on Community Programs Newsletter for August/September 2008. 3. Central Facilitator Forum for Working with Latino Families in Child Family Teams 4. Traumatic Brain Injury Education 	<p>CFAC are to sign the Read-A-Round if you would like a personal copy of the information.</p>	<p>Carmen Morrow</p>	<p>Closed</p>
<p>9.0 Handouts</p>	<ol style="list-style-type: none"> 1. August 2008 SCFAC Minutes 2. LME State Psychiatric Hospital Liaisons 3. Draft New Community Support Appeals Process 4. Implementation Update #48: Various Updates 5. Herald Sun News Article 6. CMS Decertifies Cherry Hospital Press Release 7. "Lowering the Drinking Age" News Article (Karen Webb) 			

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10.0 Adjournment	Meeting adjourned. The next meeting will be held on Tuesday, October 28, 2008 at 6:30pm.	Agenda Items:	N/A	Closed

Respectfully Submitted By:

Carmen Morrow, Recorder

*Helen Feroli, Community Affairs & Consumer Relations**

Staff To The Committee

Date -----

Approved By:

*Ricky Graves, Chairman**

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Date -----