



Consumer & Family Advisory Committee

ALAMANCE/CASWELL/ROCKINGHAM LOCAL MANAGEMENT ENTITY

Approved Minutes (May 29)

Minutes April 24, 2007

Present: *Nancy B., William C., Ricky G., Luellen K., Sharon L., Brynda N., Gloria M., John O., Betty S., Margaret S., Art S., Louis W., Clara T. Norman Melton and Ann Slaughter, Area Board.*

Absent: *Mary H. (Prior Notification)
Irmgard Miller (Prior Notification)
Jim G. (Prior Notification)
James W. (Prior Notification)
Carl B-W. (Prior Notification)*

Guests: *Monica O'Dell
Mary Springer
Julie Ewing, Ralph Scott Life Services
Jim Pardue, Ralph Scott Life Services*

LME: *D. Hahn, Chief Executive Officer
K. Webb, Community Affairs & Consumer Relations
A. Stevens, QI/Community & Provider Relations Manager
C. Morrow, Recorder
Suzanne Bellian, CFAC Liaison*

AGENDA ITEM	DISCUSSION/CONCLUSION	ACTION/NEXT STEPS	RESPONSIBLE PERSON	STATUS
<i>Item number and name</i>	<i>Detailed reflection of discussion and any conclusions from discussions. Include pertinent data wherever possible.</i>	<i>Any decisions, recommendations and/or next steps the committee approves.</i>		<i>Open or Closed</i>
1.0 Call To Order	Chairman Wilkins called meeting to order.	N/A	N/A	Closed
2.0 Review and Approval of Minutes From March Meeting	Minutes of the March 2007 CFAC meeting were mailed earlier for review. One minor change in regards to OE Report – Occupational Course of Study classes, not Self Determination.	Motion made to accept the minutes as written w/ minor change, motion seconded and motion carried.	N/A	Approved
3.0 Executive Director’s Report	<p>Mr. Daniel Hahn gave report regarding “Where We Are Now”? Mr. Hahn gave a brief overview of the funding shortfall for the three services: Adult DD, Adult MR/MI and CTSP. The directive from the Division is to budgets within a realistic financial scenario. Mr. Hahn reported on the shortfall – there were approximately 120 consumers in the MR/MI population. Out of the 120, only 31 consumers are identified as high level/high cost users that would be impacted by changes to level of service. Mr. Hahn reported that 8 consumers are served by Ralph Scott Life Services and many letters have been generated to stakeholders, parents of consumers, etc. in regards to reduction of services. Mr. Hahn gave the background of the reduction from YM812/YM813 to YP770 – the YM codes are \$160 day on top of Capped Medicaid component – very expensive service. The savings from YM812 to YP770 will result an \$87.00 difference (approximately). The LME Operations Workgroup discussed the most palatable way to cause little harm to consumers. We are now meeting with providers to discuss and negotiate the changes. This is a very difficult situation but much work and consideration will occur to find the best equitable compromise.</p> <p>Mr. Hahn shared information regarding the Community Support Service rate change. Implementation Update 25: Community Support Rates reads that the current rate was developed so the service could be delivered by a combination of professionals, associate and paraprofessionals. The current audit of 167 providers, however, showed that paraprofessional staff had been delivering the vast majority of services. The new rate was set at \$40 and will be</p>			

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	<p>effective with claims paid on or after April 1, 2007. Due to much concern expressed by providers the Division is now meeting with workgroups to further discuss the rate therefore another rate change may occur.</p> <p>The LME will continue to communicate with providers, stakeholders and consumers the ever-changing rules and regulations.</p> <p>Mr. Hahn reported he is continues to work with Alamance Burlington School system regarding the 120 school aged consumers who receive services from OE in the school system. OE has been notified by ABSS they will not renew their contract for next year and are now in search for additional funding to help keep the program afloat. OE will continue the service with only one staff person. Mr. Hahn announced he would meet with Dr. Bridges, Superintendent to discuss this program.</p> <p><u>Question/Answer Session:</u> <i>Are these cuts to be retroactive?</i>No, these cuts are not in a retroactive manner. We have discussed with the Division and we have given 30-day notification.</p>			
<p>4.0 Public Comment Section – (Limit to 5 minutes)</p>	<p>Mr. Wilkins opened the floor for comments. Mr. Wilkins introduced Julie Ewing, Executive Director of Ralph Scott Life services and Jim Pardue, CFO of Ralph Scott Life Services to share concerns. Ms. Ewing shared concerns regarding the recent cuts for 8 residential consumers. The May/June capped contract reduces funding by \$46 thousand. These individuals have great need. She expresses the consumers need the one on one staff provided 24 hrs. Per day. Most of these consumers have been stable for about 10 years now and this would disrupt their lives. This change could potentially result in their reentering the institution.</p> <p><i><u>Question: What institution would they go back to?</u></i> Answer: JUH or Murdock.</p>			

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	<p>Ms. Ewing gave brief background information regarding the change in service. Ms. Ewing states Ralph Scott Life Services has completed an appeal and has forwarded to the LME. Before we disrupt any service, we have to give 60 days notification to consumers and family members. We have sent notices to 8 consumers as a precaution in case we are not able to come to a resolution. Ms. Ewing announced Ralph Scott has sent letters to institutions and all of guardians and parents regarding the recent change.</p> <p>What affect will this funding have on the other consumers? Ms. Ewing explained this is a fee for service program. Some programs balance each other out. 11% goes to Administrative Overhead, which is very low. (The average is about 15%). The parents and guardians are not happy about the change. Mr. Hahn shared that he has received numerous phone calls and emails from concerned parents. Mr. Hahn states the capped era is here, there are economic winners and economic losers.</p> <p><u>Question: Is RSLs closing the doors?</u>No, only for those 8 consumers.</p> <p><u>Question: What about hiring of staff?</u>Just a normal routine of hiring for replacements for those who leave. It is very hard to get staff to fill positions.</p> <p><u>Question: If additional funds came to you - would you be able to take consumers back?</u>Chances are they would stay at JUH. It would really depend on the residential facility is closed and if we could gear up again. Our intent is to serve people.</p> <p><u>Question: Do they have enough hospital beds at JUH?</u>As of now, there is a freeze at JUH on beds.</p> <p><u>Question: What about out of county placements?</u>Ms. Stevens added we do have the data that indicates home county for consumers. We do have a plan to discuss with other LMEs regarding out of county placements. All 8 consumers are from Alamance County per Ms. Ewing.</p>			

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	<p>Mr. Wilkins thanked Ms. Ewing for attending the CFAC Meeting and sharing all concerns.</p> <p>Comments from the floor were as follows:</p> <p>Ms. Monica O'Dell inquired about what are we going to do to get Rockingham CFAC members on the Alamance CFAC? Ms. Webb stated CFAC has received her information and membership issues will be discussed at the next Membership/Nominating Committee. Mr. Owen added Nominating committee members would meet directly after this meeting to schedule a meeting date.</p>			
<p>6.0 Service Area Reports MH/DD/SA</p>	<p>DD- OE - Betty S. reported everything seems to be going well at OE. The enclave with Glen Raven, Inc. will start next week with 10 people. Very satisfied with the job placements consumers have been working with such as: Food Lion, TJ Maxx, Little Caesar's and Dollar General.</p> <p>Self Determination Classes will start soon. This is an 8-week course - 1 hour a day.</p> <p>Dinner will be held soon to recognize employees for years of service.</p> <p>DD Friends Group - Betty S. referred to the report tonight from Julie Ewing with Ralph Scott Life Services.</p> <p>ARC - There is no money. The directors'</p>	<p>N/A</p>	<p>N/A</p>	<p>Closed</p>

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	<p>position will now be part time. Please join - membership fee is \$15.00.</p> <p>NAMI - NC NAMI Walk in May is scheduled for May 5th. If you are interested in making a donation, please do so The goal is to raise \$100k.</p> <p>The NAMI meeting format has changed. The meetings are now held at the Cancer Center at ARMC due to large attendance in Rm. 140. NAMI meets the 2nd Monday of every month at 7pm.</p> <p>Belk Charity Days was a success with \$600 raised from the two-day event.</p> <p>Mr. Springer expressed we are trying to get a DRA (Dual Recovery Anonymous Group) in Alamance County. If you would like to participate or know of any participants. Please call 437-0206 if you are interested. There are only 6 groups in NC.</p> <p>Mr. Melton announced Community Resource Fair would be held on May 17th at National Guard Armory from 3pm - 7pm. NAMI would have a booth.</p>			

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	<p>Ms. Kaighn announced RTS (Residential Treatment Services) would have annual banquet on May 15th at 6pm at the Burlington County Club. The tickets are \$25.00. If you would like to attend, please contact Ms. Kaighn or Ron Osborne. All donations are accepted.</p> <p>Mr. Melton announced the Allied Churches Director presented at the last NAMI Meeting. Mr. Melton urged members to volunteer. NAMI presented Allied Churches with a \$400 check.</p> <p>Lifespan -no report.</p>			
7.0 Monthly Reports	<p>LME – Ms. Webb thanked all CFAC members for Retirement Gift.</p> <p>Ms. Webb discussed handout in packet – “Homelessness: Creating Community Change.” The event will be held Friday, April 27th from 11am – 2pm at the First Christian United Church of Christ on S. Church Street, Burlington. She encouraged all CFAC members to attend. UNC–CH students will share their findings from their study and facilitate community action steps to be taken.</p>			

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	<p>Ms. Webb reported Jail Diversion committee met weeks ago. The speaker was from CIT in Wake county. Two Alamance officers will attend the 40 hour training in Wake County in June. There is hope to coordinate with Alamance Community College to get the program offered locally.</p> <p>Area Board – Mr. Melton stated the merger of the three counties is occurring with no problems. Mr. Melton reported the meeting with Division staff Mike Moseley & Leza Wainwright regarding financial implications went well.</p> <p>Mr. Melton announced the LME gave a van to Drop In Center.</p> <p>Minutes for March Area Board meeting are in CFAC packets as handouts.</p> <p>DHHS – Suzanne Bellian, CFAC liaison reported on the most recent Implementation Update #25 regarding Community Support rate. A concrete rate should be finalized by April 26th. Ms. Bellian gave a brief background of who was participating in the decision</p>			

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	<p>regarding the rate change and the reason why the rate has to change.</p> <p>State CFAC – Carl B-Watkins not in attendance. No report.</p>			
8.0 Read-A-Round	<p><i>CFAC are encouraged to review the handouts available in Read-A-Round:</i></p> <ol style="list-style-type: none"> 1. <i>March 2007 Council Community News</i> 	CFAC are to sign the Read-A-Round if you would like a personal copy of the information.	Carmen Morrow	Closed
9.0 Handouts	<ol style="list-style-type: none"> 1. <i>SCFAC March 2007 Minutes</i> 2. <i>March Area Board Minutes</i> 3. <i>2008-2008 IPRS Contract Change Memo</i> 4. <i>SCFAC Representation Map</i> 5. <i>UNC Homelessness Flyer</i> 6. <i>Senator Tony Foriest Updates from Raleigh</i> 7. <i>“Reforming the Reform” letter from John Tote, MH Association</i> 			
10.0 Adjournment	Chairman Wilkins adjourned the meeting at 7:45 p.m. The next meeting is at 6:30 pm. Tuesday, May 22nd in the 1st Floor Boardroom at the HSC Building.	N/A	N/A	Closed

Respectfully Submitted By:

Carmen Morrow, Recorder

Karen Webb, Community Affairs & Consumer Relations*

Date -----

Staff To The Committee

Approved By:

*Louis Wilkins, Chairman**

Consumer & Family Advisory Committee

Date -----